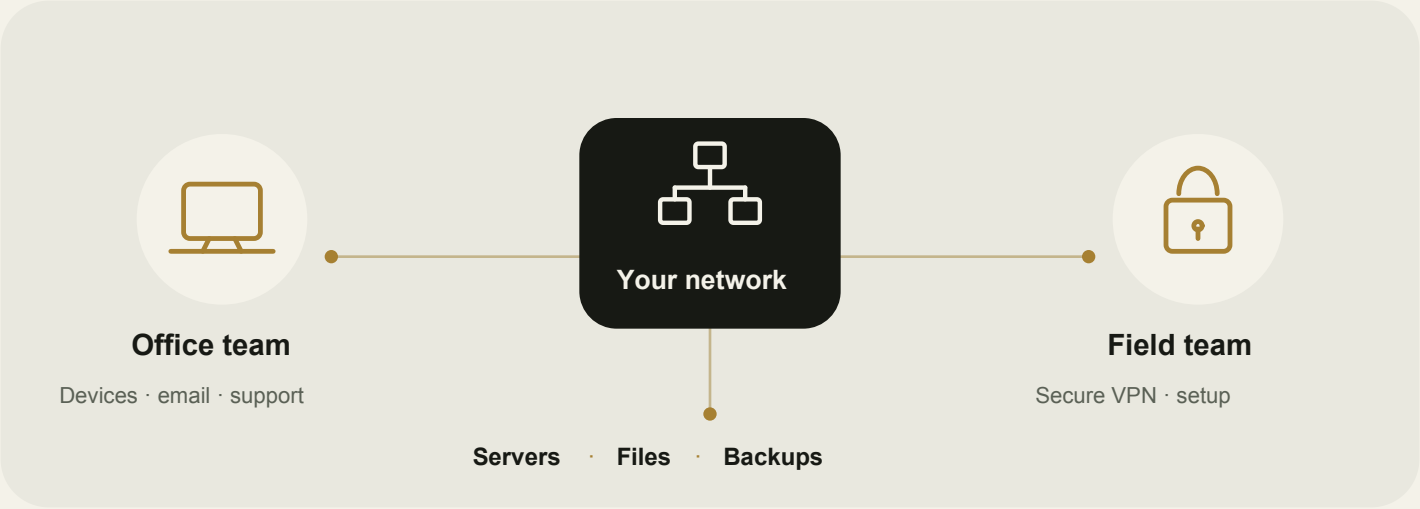
SUPPORT FOR YOUR EVERYDAY OPERATIONS

IT that keeps your *business moving.*

Keep office and field teams connected, supported and ready to work. We bring networks, devices, servers, security, storage and recovery into one agreed support plan.

ONE CONNECTED ENVIRONMENT



A PRACTICAL WAY TO START

01

Review the environment

Map devices, access, providers, backups and the issues slowing your team down.

02

Agree the support plan

Set priorities, coverage, ownership and a schedule that fits the business.

03

Keep improving

Maintain systems, resolve issues and make the next improvements visible.

Support hours, response targets, access and responsibilities are agreed before service starts.

WHAT YOUR SUPPORT PLAN CAN COVER

The whole environment.
One clear plan.

Network monitoring

Monitor firewalls, routers and internet connectivity. Investigate alerts and coordinate with your providers.

Workstation care

Keep office and field computers current with scheduled updates, patching and preventative maintenance.

Secure field access

Set up and maintain VPN access from field computers to your server, with appropriate user permissions.

Server maintenance

Plan updates and maintenance, review system health and manage changes around the way your team works.

Email and network security

Review existing protections, including your advanced spam filter. Maintain access controls and resolve security issues.

Cloud and file storage

Organize shared files, permissions and storage. Help the right people reach the information they need.

Backup and recovery

Review backup coverage, monitor backup jobs and plan restore tests. Document a practical recovery approach.

Everyday technical support

Help with daily issues and new-user setup, including devices, accounts and access for office and field staff.

Start with an environment review.

Tell us about your office, field computers and current setup. We will map a practical starting point and agree the scope with you.

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Chicagoland / Office and field teams

Also from LinkIT: custom software, web and mobile products, AI workflows and Web3 engineering.